

Manager Insurers Supervision Department

Email CV to: recruitment@tianaconsulting.co.za

Remuneration: Annually

Closing Date: 6 September 2025

Purpose of the Job

To assist with the management of the department and to help develop and maintain an appropriate conduct of business supervisory framework for the insurance industry. The person appointed to this position will report to the Departmental Head.

Key Performance Areas

- Assist with managing the operations of the Insurers Supervision Department;
- Assist with the development, implementation, and maintenance of a risk-based conduct of business supervisory framework for insurers;
- Assist in promoting the fair treatment of policyholders by insurers;
- Oversee market conduct on-site compliance inspections where applicable based on policy and the risk-based supervision approach;
- Provide inputs on projects identified in the Department;
- Participate in the development and implementation of the organisation's digital transformation initiatives, including the Integrated Regulatory Solution (IRS);
- Assist the Departmental Head by recommending and implementing changes to the regulatory framework and policy within the organisation;
- Engage with industry stakeholders on various conduct of business supervisory matters;
- Engage with senior management within the organisation on operational and strategic matters as required;
- Engage with management of insurers on complex matters as required;
- Engage with stakeholders on an international level;
- Manage the human resources of the team effectively by training, developing, monitoring, leading, and assessing staff performance.

Job Requirements

- A postgraduate qualification (NQF 8) in Accounting, Actuarial Science, Commerce, Economics, Finance, Law or Risk Management, or any other relevant field of study.
- At least 10 years' experience in the financial services sector, preferably in a prudential regulatory environment; and
- At least 2 years' experience in managing/supervising subordinates.

Other Key Competencies

The candidates must demonstrate the following skills: the ability to work independently and as part of a team, function well under pressure, exercise high professional judgment, analyze problems using applicable legislation and relevant sources, gather and analyze information, interact effectively with internal and external stakeholders including senior management,

organize, lead, and motivate a team to meet organizational goals, possess good verbal and written communication skills, interpersonal skills, conceptual thinking, computer literacy, strong research and report writing skills, data analysis abilities, leadership qualities, and strategic thinking skills.